

Directory of Locations and Services

Electrical Reliability Services



Overview

Next Level Reliability

Whether you need to commission a new facility, perform preventive and predictive maintenance, or extend the life of your equipment, Electrical Reliability Services (ERS) delivers innovative solutions to maximize the performance of your critical assets.

We help facility, maintenance, and engineering managers mitigate risks and reduce costs through services that:

- Enhance safety
- Improve reliability
- Extend equipment lifespan
- Provide cost savings
- Improve energy efficiency
- Verify regulatory compliance
- Optimize system performance

Our team includes professional engineers, NETA-certified technicians, electrical engineers, compliance engineers, training specialists, and more, bringing deep expertise and a commitment to delivering exceptional results. By combining technical skills with responsive service, we consistently exceed expectations for quality, safety, and performance.

With a network of more than 20 locations across North America, ERS is ready to support your needs, wherever and whenever you need us.



Electrical Power Failure is not an Option

Electrical power is the pulse of your facility. It's vital to your operations, but also dangerous and costly. When your electrical assets fail, profits and people can suffer.

Our goal is to partner with you and provide comprehensive solutions that deliver your desired results. Our unique approach to asset optimization includes benchmarking, jointly formulating your plan, and working with you to implement it for maximum return.

We provide complete lifecycle support for your entire electrical distribution system including:

- Generating stations, substations
- Transformers, PDUs
- Switchgear, circuit breakers, panelboards
- Relays, meters, protective devices
- Drives, motors, starters
- Transmission, distribution, and DC systems
- UPS, batteries, generators, automatic transfer switches
- Cables
- Grounding

Directory of Locations



Directory of Locations

Electrical Reliability Services serves the United States through strategically located service centers and satellite offices. These locations provide our customers with access to local resources with direct service capability.

Arizona

Phoenix Area Service Center

221 East Willis Rd., Suite 3
Chandler, AZ 85286
PH: (480) 966-4568
FAX: (480) 966-4569
AFTER HOURS: (480) 966-4568

California

Los Angeles Area Service Center

12130 Mora Drive, Unit 1
Santa Fe Springs, California 90670
PH: (562) 236-9555
FAX: (562) 777-8914

San Diego Area Service Center

5909 Sea Lion Place, Suite C
Carlsbad, California 92010
PH: (858) 695-9551
FAX: (858) 695-0861

San Francisco Area Service Center

6900 Koll Center Parkway, Suite 415
Pleasanton, California 94566
PH: (925) 485-3400
FAX: (925) 485-3436

Colorado

Denver Area Service Center

7100 Broadway, Suite 7E
Denver, Colorado 80221
PH: (303) 427-8809
FAX: (303) 427-4080
AFTER HOURS: (303) 427-8810

Florida

Ft. Myers Area Service Center

11000 Metro Parkway, Suite 30
Ft. Myers, Florida 33966
PH: (239) 693-7100
FAX: (239) 693-7772
AFTER HOURS: (239) 693-7100

Jacksonville Area Satellite Office

13720 Old St. Augustine Rd.
Jacksonville, Florida 32258
PH: (904) 292-9779

Georgia

Atlanta Area Service Center

2275 Northwest Parkway SE
Suite 180
Marietta, Georgia 30067
PH: (770) 541-6600
FAX: (770) 541-6501

Louisiana

Baton Rouge Area Service Center

36572 Luke Drive
Geismar, Louisiana 70734
PH: (225) 647-0732
FAX: (225) 647-0740

Whether it's an emergency or an ongoing project, you need a service partner who can respond where and when you need them. With strategically located service centers across the U.S., you'll receive local response with nationwide capability.

Louisiana**Lake Charles Area Service Center**

245 Hood Road
Sulphur, Louisiana 70665
PH: (337) 583-2411
FAX: (337) 583-2410

Shreveport Area Service Center

7002 Brooks Road
Shreveport, LA 71129
PH: (318) 869-4244
FAX: (614) 410-8594

Missouri**Kansas City Area Service Center**

400 NW Capital Drive
Lee's Summit, Missouri 64086
PH: (816) 525-7156
FAX: (816) 524-3274
AFTER HOURS: (816) 525-7165

Nebraska**Omaha Area Service Center**

9753 S. 140th Street, Suite 109
Omaha, Nebraska 68138
PH: (402) 861-9168

Nevada**Las Vegas Area Service Center**

6351 Hinson Street, Suite A
Las Vegas, Nevada 89118
PH: (702) 597-0020
FAX: (702) 597-0095

Reno Area Service Center

1380 Greg Street, Suite 216
Sparks, Nevada 89431
PH: (775) 746-4466
FAX: (775) 746-4469

New Mexico**Albuquerque Area Service Center**

8500 Washington Street NE, Suite A-6
Albuquerque, New Mexico 87113
PH: (505) 822-0237
FAX: (505) 822-0217

Ohio**Corporate Headquarters**

610 Executive Campus Drive
Westerville, Ohio 43082
PH: (877) 468-6384
FAX: (614) 410-8420

Vertiv Academy

530 Westar Boulevard
Westerville, Ohio, 43082
PH: (614) 841-5400

Oregon**Portland Area Service Center**

4099 SE International Way
Suite 201
Milwaukie, Oregon 97222
PH: (503) 653-6781
FAX: (503) 659-9733
AFTER HOURS: (503) 653-6782

South Carolina**Charleston Area Satellite Office**

8983 University Boulevard
Suite 104 – #158
North Charleston, South Carolina 29406
PH: (843) 797-0514

Texas**Dallas Area Satellite Office**

PH: (972) 788-0979

El Paso Area Service Center

1057 Doniphan Park Circle
Suite A
El Paso, Texas 79922
PH: (915) 587-9440
FAX: (915) 587-9010

Houston Area Service Center

1455 E Sam Houston Pkwy S
Suite 140
Pasadena, TX 77503
PH: (281) 241-2800
FAX: (281) 241-2801

Utah**Salt Lake City Area Service Center**

9736 South Sandy Parkway
500 West
Sandy, Utah 84070
PH: (801) 561-0987
FAX: (801) 561-0873

Washington**Seattle Area Service Center**

4702 20th St. E.
Fife, WA 98424
Auburn, Washington 98001
PH: (253) 736-6010
FAX: (253) 736-6015
AFTER HOURS: (253) 736-6010

Electrical Service Expertise

NETA-Certified Technicians deliver visual and mechanical inspections and testing in accordance with the ANSI/NETA ATS and MTS Standards.

- Switchgear, Switches, Circuit Breakers & Circuit Switches
- Transformers & Instrument Transformers
- Cables & Fiber-Optic Cables
- Bus Bars, Bus Ways & Outdoor Bus Structures
- Network Protectors & Protective Relays
- Metering Devices & Regulating Apparatus
- Grounding Systems & Ground Fault Protection
- Rotating Machinery, Motor Controls & Adjustable-Speed Drive Systems
- Batteries, UPS & Surge Arresters
- Capacitors & Reactors
- Emergency & Communication Systems
- Automatic Circuit Reclosers & Line Sectionalizers

Project Services

- Commissioning Services
- Project Management

Maintenance Testing

- Preventive Maintenance
- Predictive Maintenance
- Partial Discharge Testing
- Protective Relay Testing
- Circuit Breaker Maintenance Testing
- Transformer Services / Oil & Fluid Analysis

Acceptance Testing

- Electrical System Acceptance Testing
- Switchgear Acceptance Testing
- Circuit Breaker Acceptance Testing

Engineering Services

- Arc Flash Services
- Short Circuit and Coordination Studies
- Power Quality Studies & Harmonic Analysis
- Power Factor Studies
- Grounding Studies
- System Logic & Control Settings
- Single-Line Diagrams

Protection & Controls

- Relay Upgrades & Replacements
- Circuit Breaker Upgrades & Replacement
- NERC Compliance

Emergency Services

- 24x7 Emergency Services
- Disaster Recovery Services

DC Power Services

- Installations, Upgrade, & Replacement
- Battery & UPS Preventive Maintenance
- Generator Preventive Maintenance
- Battery Remote Monitoring
- Equipment Rental

Training Services

- Electrical Safety Training:
 - NFPA 70E Arc Flash & OSHA 1910
 - NFPA 70B
 - NFPA 70E
- Electrical Systems Training For:
 - Essential Theory and Concepts
 - Data Center Facilities
 - Health Care Facilities
 - Water Treatment Plants
 - Substations
 - Motor Control Operations & Troubleshooting
 - Electrical Safety Concepts for Qualified Workers

NFPA 70B Support Services

- Governing Policy
- Site Audits
- NFPA 70B Maintenance Testing
- EMP Plan Development

Industry Solutions

- Battery Energy Storage System (BESS)
- Data Centers
- EV Infrastructure
- Utilities
- Wind & Solar